

PRIME

HEATING & COOLING LLC

Air Conditioning Repair Cranston, RI



 Jillian Bruno
2 reviews


★★★★★ 2 weeks ago **NEW**

The technicians who came to install our new central AC system were excellent. They were neat and thorough. I found communication with staff in the office to be poor. I requested updates and clarity regarding when the job would be completed. I also requested information on a service plan. Neither of these requests were delivered on.

 Sandy Robinson
6 reviews · 2 photos

★★★★★ a month ago

Prime was great to work with from the owner Tyler, Jess in the office, and Travis and Kevin who installed my furnace and AC, all were very professional, polite and respectful; they called and text to confirm appointments and made sure I knew what was happening. I would recommend Prime Heating & Cooling to everyone.

 Andrea Cornell
3 reviews

★★★★★ 2 months ago

Service was very fast. We had someone come out the next day after I called the office for an AC repair, when another company quoted us 1-2 weeks to get to us. Tech was also very friendly and the cost of repair was less than what we expected!

 Laura Percopo
6 reviews

★★★★★ a month ago

First time using Prime and the service was excellent. Travis was prompt, courteous, knowledgeable and thorough. I will definitely be using Prime for all maintenance and service of my mini-split system.

 Stephanie Lewis
2 reviews

★★★★★ 3 months ago

I had an emergency AC breakdown, and Prime Heating & Cooling came to the rescue. Their emergency response team arrived promptly and fixed the issue in no time. I'm grateful for their quick and efficient service. Highly recommended!

 Megan Ruiz
1 review

★★★★★ 2 months ago

My service technician, Jeremy, was the greatest I've ever had! Very updated and friendly. To say the least, he was outstanding! Answered all of my inquiries and went above and above to fix my air conditioner. Respect to you, Jeremy, and thank you for your outstanding service!

 Connie Brewer
1 review

★★★★★ 2 months ago

Jeremy came out to inspect my existing HVAC unit and offer suggestions for upgrades. He arrived on time, was thorough, seemed very honest, and answered all of my questions. My neighbors have had great experience with their services and highly recommend them.

 Matthew Lavoie
4 reviews

★★★★★ 3 months ago

Travis and Chris did a great job repairing our system. I would highly recommend them. We will be using Prime for annual maintenance from now on. Prime was able to come out and look at our system and diagnose the problem 20 minutes after I called. Other companies had 1-2 week waits.

 John Vincent
2 reviews

★★★★★ a month ago

Excellent service. Elijah was great. I was a little skeptical at first because website only shows five stars. Now I know why. Pricing was comparative to other quote. Quality TBD, but good brand name.

 Gregory Mathews
1 review

★★★★★ 4 months ago

I want to say thank you to Prime Heating & cooling LLC. They have exceed our expectations and I have total confidence in them doing exactly what they say and showing up faster than ever seen before.... and also ready to take care of any aspects of the buildings mechanical systems needed. Best customer service we have seen in a very very long time. Proud to have them aboard and I can't say thank you enough to them.

PRIME

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